

## Instant Help

### Description

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```

## Website or server are *down*? Don't panic, we

## can fix it.

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## Urgent Assistance for *Critical Issues*.

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understand that critical issues can arise at any time, threatening your website's functionality and  
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## When You Need Immediate Assistance

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 solution, with **most problems resolved in under 30 minutes.****[/nectar\_responsive\_text][nectar\_cta  
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## How It Works

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```

Requesting urgent assistance is simple. Follow these steps to get immediate support: [/nectar\_responsive\_text]

- Complete the Instant Help Request Form below.
- Provide essential details about your issue and its impact.
- Submit the form, and our team will respond immediately.

[divider line\_type="No Line" custom\_height="50?][vc\_column\_inner][vc\_row\_inner][vc\_row\_inner column\_margin="default" column\_direction="default" column\_direction\_tablet="default" column\_direction\_phone="default" text\_align="left" row\_position="default" row\_position\_tablet="inherit" row\_position\_phone="inherit" overflow="visible" pointer\_events="all"][vc\_column\_inner top\_padding\_desktop="2vw" constrain\_group\_100="yes" bottom\_padding\_desktop="2vw" left\_padding\_desktop="2vw" constrain\_group\_101="yes" right\_padding\_desktop="2vw" constrain\_group\_1="yes" constrain\_group\_2="yes" column\_element\_direction\_desktop="default" column\_element\_spacing="default" desktop\_text\_alignment="default" tablet\_text\_alignment="default" phone\_text\_alignment="default" background\_color="#0a0a0a" background\_color\_opacity="1? background\_hover\_color\_opacity="1? column\_backdrop\_filter="none" column\_shadow="x\_large\_depth" column\_border\_radius="20px" column\_link\_target="\_self" overflow="hidden" gradient\_direction="left\_to\_right" overlay\_strength="0.3? width="1/1? tablet\_width\_inherit="default" animation\_type="default" bg\_image\_animation="none" border\_type="simple" column\_border\_width="none" column\_border\_color="#8717fe" column\_border\_style="solid" column\_padding\_type="advanced" gradient\_type="default"]nectar\_lottie trigger\_type="play" mobile\_func="default" loop="true" trigger\_offset="0.00,100.00? frame\_constraint="0.00,100.00? speed="0.2? width\_desktop="150%" height\_desktop="150%" alignment="center" preserve\_aspect\_ratio="xMidYMid meet" position\_desktop="absolute" top\_position\_desktop="0? left\_position\_desktop="0? translate\_y\_desktop="-50%" translate\_x\_desktop="25%" preserveaspectratio="none" json\_url="https://assets1.lottiefiles.com/packages/lf20\_w4NUp4.json" zindex="-1?][nectar\_icon icon\_family="iconsmind" icon\_style="default" icon\_color\_type="color\_scheme" icon\_color="white" icon\_padding="0px" pointer\_events="all" icon\_iconsmind="iconsmind-Support"]nectar\_responsive\_text font\_size\_desktop="1.8vw" font\_size\_tablet="22px" font\_line\_height="1.3?

**Don't panic, we can fix it.**

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## Response Time Commitment

[/nectar\_responsive\_text][nectar\_responsive\_text font\_size\_min="14px" font\_size\_max="20px" font\_size\_desktop="1.1vw" font\_line\_height="1.5?]

When you request instant help, we prioritise your issue. Our team is committed to responding **within a few minutes** to address your critical web problems.

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## Common Critical Issues

[/nectar\_responsive\_text]

- Website Hacked

- Website Down
- Server Crashing
- Data Loss
- Security Breach
- Other Critical Web Issues

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row_position="default" row_position_tablet="inherit" row_position_phone="inherit" overflow="visible"
pointer_events="all" css=".vc_custom_1696496639639{margin-bottom: 0px
!important;}"]vc_column_inner top_padding_desktop="4vw" constrain_group_100="yes"
bottom_padding_desktop="4vw" left_padding_desktop="3vw" constrain_group_101="yes"
right_padding_desktop="3vw" bottom_margin_tablet="0? column_element_direction_desktop="default"
column_element_spacing="10px" desktop_text_alignment="default" tablet_text_alignment="default"
phone_text_alignment="default" background_color_opacity="1? background_hover_color_opacity="1?
column_backdrop_filter="none" font_color="#ffffff" column_shadow="none"
column_border_radius="15px" column_link_target="_self" overflow="hidden"
advanced_gradient_angle="0? gradient_direction="left_to_right" overlay_strength="0.3? width="1/1?
tablet_width_inherit="default" animation_type="default" bg_image_animation="none"
border_type="simple" column_border_width="4px" column_border_color="rgba(255,255,255,0.15)"
column_border_style="dotted" gradient_type="default"
column_padding_type="advanced"]nectar_responsive_text font_size_desktop="1.8vw"
font_size_tablet="22px" font_line_height="1.3?]
```

### Alternative Contact Methods

```
[/nectar_responsive_text][nectar_responsive_text font_size_min="14px" font_size_max="20px"
font_size_desktop="1.1vw" font_line_height="1.5?]In case you encounter difficulties with the form or
require immediate assistance, you can also reach us via:[/nectar_responsive_text]
```

- **Email Address:** [instanthelp@webcodio.com](mailto:instanthelp@webcodio.com)
- **Live chat:** Click the icon at the bottom of your screen

```
[/vc_column_inner][/vc_row_inner][/vc_column][/vc_row][vc_row type="full_width_content"
full_screen_row_position="middle" column_margin="none" column_direction="default"
column_direction_tablet="default" column_direction_phone="default" bg_color="#0a0a0a"
animated_gradient_bg="true" animated_gradient_bg_color_1="#54a5f8?
animated_gradient_bg_color_2="#8717fe" animated_gradient_bg_speed="850?
animated_gradient_bg_blending_mode="linear" scene_position="center" text_color="light"
text_align="left" row_border_radius="none" row_border_radius_applies="bg" zindex="1?
overflow="visible" enable_gradient="true" color_overlay_2="#000000? advanced_gradient_angle="0?
overlay_strength="0.5? gradient_direction="radial" shape_divider_position="bottom"
bg_image_animation="none" gradient_type="default" shape_type=""]vc_column column_padding="no-
extra-padding" column_padding_tablet="inherit" column_padding_phone="inherit"
column_padding_position="all" column_element_direction_desktop="default"
column_element_spacing="5px" desktop_text_alignment="default" tablet_text_alignment="default"
phone_text_alignment="default" background_color_opacity="1? background_hover_color_opacity="1?
```



column\_backdrop\_filter="none" column\_shadow="none" column\_border\_radius="none"  
column\_link\_target="\_self" column\_position="static" advanced\_gradient\_angle="0?  
gradient\_direction="left\_to\_right" overlay\_strength="0.3? width="1/1? tablet\_width\_inherit="default"  
animation\_type="default" bg\_image\_animation="none" border\_type="simple"  
column\_border\_width="none" column\_border\_style="solid" gradient\_type="default"  
column\_padding\_type="default"]vc\_row\_inner column\_margin="default" column\_direction="default"  
column\_direction\_tablet="default" column\_direction\_phone="default" top\_padding="13%"  
bottom\_padding="11%" left\_padding\_desktop="20%" constrain\_group\_2="yes"  
right\_padding\_desktop="20%" top\_padding\_tablet="30%" bottom\_padding\_tablet="25%"  
left\_padding\_phone="12%" constrain\_group\_6="yes" right\_padding\_phone="12%" text\_align="left"  
row\_position="default" row\_position\_tablet="inherit" row\_position\_phone="inherit" overflow="visible"  
pointer\_events="all"]vc\_column\_inner column\_padding="no-extra-padding"  
column\_padding\_tablet="inherit" column\_padding\_phone="inherit" column\_padding\_position="all"  
column\_element\_direction\_desktop="default" column\_element\_spacing="default" centered\_text="true"  
desktop\_text\_alignment="default" tablet\_text\_alignment="default" phone\_text\_alignment="default"  
background\_color\_opacity="1? background\_hover\_color\_opacity="1? column\_backdrop\_filter="none"  
column\_shadow="none" column\_border\_radius="none" column\_link\_target="\_self" overflow="visible"  
advanced\_gradient\_angle="0? gradient\_direction="left\_to\_right" overlay\_strength="0.3? width="1/1?  
tablet\_width\_inherit="default" animation\_type="default" bg\_image\_animation="none"  
border\_type="simple" column\_border\_width="none" column\_border\_style="solid"  
gradient\_type="default" column\_padding\_type="default"]nectar\_gradient\_text heading\_tag="h5?  
color="extra-color-gradient-1? gradient\_direction="horizontal" text="Instant help isn't for  
you?"]nectar\_highlighted\_text scribble\_color="#8717fe" style="scribble" scribble\_shape="squiggle-  
underline" scribble\_thickness="regular" scribble\_speed="0s" scribble\_easing="ease\_in\_out"  
disable\_mobile\_animation="true" font\_size\_tablet="7vw" custom\_font\_size="4vw"  
font\_line\_height="1.1?]

## Have a less urgent request? Let's talk.

[/nectar\_highlighted\_text][divider line\_type="No Line" custom\_height="5vw"]nectar\_cta btn\_style="text-  
reveal-wave" heading\_tag="span" button\_color="white" button\_color\_hover="#f4f4f4?  
text\_color="#000000? button\_border\_thickness="0px" link\_type="regular" alignment="center"  
alignment\_tablet="default" alignment\_phone="default" constrain\_group\_3="yes"  
constrain\_group\_4="yes" display="block" display\_tablet="inherit" display\_phone="inherit"  
icon\_family="none" link\_text="Contact Us" padding\_top="12? padding\_bottom="12? padding\_left="35?  
padding\_right="35? url="#"[/vc\_column\_inner][vc\_row\_inner][vc\_column][vc\_row]

### Date Created

July 26, 2023

### Author

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